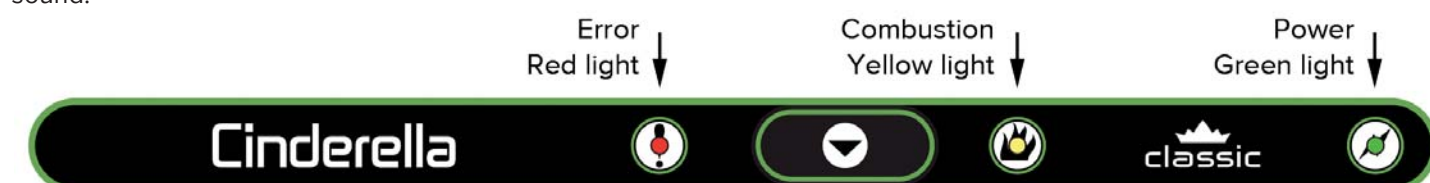


Fault finding / System messages

Note: Reset the toilet by holding down the start button for 8 seconds. Release the start button when you hear a long, beeping sound.



Error	Red	Yel	Gre	Sound	Measures
No mains power			Light off	3 beeps	1 Connect plug to mains. 2 Open and close toilet lid. Start incineration
Toilet fan faulty	Flashes		Flashes	10 beeps	1 Check fan for blocking objects. 2 Reset the toilet by holding down the "Start" button for about 8 sec until a long beep is heard. 3 Open and close toilet lid, Start incineration, If fault persists, disconnect from mains and contact service technician.
Hatch/paper bag is stuck	Flashes			10 beeps	1 If toilet is hot: Push "Start" several times without placing a new bag in the toilet. Open toilet lid between each push. If fault persists, place a new bag in toilet, pour 0.3 l of water in the bag and push start. If fault still persists, wait until toilet is cool (the fan has stopped). If the toilet is cold, open toilet lid and push start. Open hatch and remove paper residue manually.
Ash container incorrectly positioned	Flashes	Flashes		3 beeps	1 Position ash container correctly.
Heating circuit failure		Flashes		Continuous beeping	1 Disconnect from mains power. 2 Wait for 15 minutes. 3 Check temperature safety device on side of toilet. If it has activated, this can be felt/heard as a clicking sound when pressing a finger against the safety mechanism. If activated, check for proper air flow in/out. If temperature safety device has not activated, contact service technician.
Open toilet lid	Flashes				1 Close toilet lid.
Temperature sensor fault - short circuit or broken circuit		Flashes	Flashes	Continuous beeping	1 Reset the toilet by pressing "Start" button for about 8 seconds until a long beep is heard. 2 Open and close the toilet lid. If fault persists, disconnect from mains and contact service technician.
Ash container must be emptied	Flashes	Flashes		10 beeps	1 Remove and empty ash container.
Ash container is full, toilet is locked	Light on	Light on		Continuous beeping	1 Remove and empty ash container.

It is important to act immediately if irregularities such as odour, insufficient incineration or any malfunctions arise, in order to avoid consequential damage and unnecessary costs of repair. Normally, the ash should be grey and contain no pieces of paper. If the incineration process is incomplete or there are any odours, we recommend flushing through the catalyser. A video showing how to do this is available at www.cinderella.as/video.

Resetting temperature safety device



The temperature safety device is reset by unscrewing protective plug located at the toilet's side.



Reset temperature safety device with your finger. A click is heard and felt when pushing. Do not push too hard.



Video: How to flush the catalyser.